

North Perth Chamber of Commerce



NORTH PERTH
**Chamber
of Commerce**
One Vision, One Voice

Annual General Meeting

Reviewing the year:
Oct. 2022- Sept. 2023
(held March 20, 2024)



THANKING OUR PARTNERS FOR THEIR CONTINUED SUPPORT



MUNICIPALITY OF
North Perth





**North Perth Chamber
of Commerce
Annual General Meeting for
Oct.1 2022- Sept. 30, 2023**

AGENDA

Wed. March 20, 7:15

ANNUAL GENERAL MEETING AGENDA

- | | | |
|----------|---|----------|
| Virginia | 1. Call to Order | |
| Jackie? | Introductions of Directors & Guests in attendance | |
| Virginia | 2. Review Agenda for Conflict of Interest | (motion) |
| Virginia | 3. Acceptance of minutes from previous AGM | (motion) |
| Virginia | 4. Business from previous meeting - NONE | |
| Virginia | 5. Financial Statements Reported | (motion) |
| | A) Appointment of Auditors | (motion) |
| Sharon | 6. General Manager's Report | |
| | Current and future plans | |
| Cathy | 7. Bylaw review and update | |
| | 8. Nominations | |
| | A) Slate of proposed Directors | (motion) |
| Virginia | 9. Adjournment. | |



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AGM

Previous Year's Minutes

NPCC Annual General Meeting Minutes (For Oct 1st 2021 – Sept 30th 2022)

Held Wed. April 19, 6 pm at the Legion's Upper Hall

Present: Abha, Shelly, Cathy, Virginia, Maria, Sharon, Jackie, Tiffany

Regrets: Joe, Debbie

Guests: 22 Registered Guests



Virginia called the meeting to order at 6:05pm welcoming everyone to our Annual General Meeting. Jackie introduced the directors and all our guest attendees and thanked them for being there.

Agenda reviewed for conflicts of interest and changes. None. Cathy Gilmore motioned to accept, Ashley Hills 2nd, all in favour.

Review of previous minutes. No concerns or issues. Kim Kowch motioned to accept, Lynda Croskill 2nd, all in favour.

Business from previous meeting – none to discuss.

Treasurers Report (see attached report): Shelly reviewed North Perth Chamber of Commerce year end financials, prepared by Ward & Uptigrove. Overview of Shop Local Dollars program shared along with the current financial position we are in. Shelley highlighted the CEBA loan repayment by December 31, 2023 to receive the \$20,000 forgivable portion if paid by this date. "We are hopeful that we can return to our full event activities, as these are critical to NPCC remaining viable."

Tracy MacDonald motioned to accept Financial Statements as presented and to appoint Ward & Uptigrove as our auditor for following year, Lois Robertson 2nd, all in favour.

General Managers Report: (see attached report) Sharon shared some victories the Chamber had including the fact we were able to do all our events again for the first time since Covid, in a different fashion but successful, nonetheless. "18 months ago, we served 250 businesses and received a grant from Ontario Chamber of Commerce that was used to market our Shop Local Dollars program." A movement to support local businesses. Sharon welcomed anyone to reach out to her to learn more about the North Perth Chamber.

Nominations: Cathy presented the proposed slate of directors for 2022/2023.

President: Virginia Dunbar

Vice-President: Abha Dayal

Treasurer: Shelley Mendez

Secretary: Maria Redecop

Directors: Deborah Bigham, Jackie Jardine, Tiffany Freer, Catarina Vesvaner

Cathy motioned to accept as presented, Lynda Croskill 2nd, all in favour.

Cathy motioned to appoint herself as director of governance, Gaurev 2nd, all in favour.

Meeting adjourned by Virginia at 6:26pm.

Message from the
President



YEAR END REPORT

VIRGINIA DUNBAR

Dear Chamber Members,

I once again stepped into the position of President in April, 2023 with the resignation of our previous President.

This has been an extremely busy few months within the Board of Directors as we transition to a formal governance board rather than an operational board. We have undergone governance training delivered by Ryan Erb and have been working diligently on refining and setting up required policies.

I am stepping down as President (again) however I am very confident that we have a board that is set up for success. I do plan to continue serving as a Director to assist in any way that I can.

The events held during this past year were very successful and included the Home & Lifestyle Show, Golf Tournament, the Business Excellence Awards and the Santa Claus Parade as well as last year's AGM featuring a talk with the Mayor. We also ran another successful Shop Local Dollars program throughout the year and we continue to offer a new welcome package for newcomers to Listowel.

Again, this coming year, we will partner with Blowes Travel and offer a trip to Newfoundland. I'm sure this will be another amazing trip and a wonderful experience for all who travel.

We have also worked extremely hard to attract new Directors to the Board which has brought new ideas and diversified the Board.

I'm looking forward to another busy, successful year in North Perth.

Lastly, a huge thank you to Sharon for all her hard work and efforts working towards the success of the North Perth business community. It has been a pleasure to work with Sharon and the entire Board of Directors who have supported me during my term. I look forward to continuing to serve on the board in a new capacity.

Virginia Dunbar

YEAR END REPORT

BY GENERAL MANAGER, SHARON D'ARCEY

Oct.1, 2022- Sept. 30, 2023



Dear Members

With over 13 years serving your Chamber of Commerce as General Manager, I acknowledge the constant learning that occurs in a not-for-profit organization, and the importance of adaption, discernment and dedication. In our recent years, our business community's resiliency and adaptability has been inspiring.

Our shop local movement couldn't be more important than it is right now. Local businesses and our non-profit organizations strengthen our communities—creating jobs, supporting each other and re-circulating the dollars they make back into our area.

The Chamber invests a lot of time and effort into this program, with no added costs to the merchants. We are grateful to Libro Credit Union for assisting us with the management and release of the purchased dollars.

The Chamber remains alert and consistently adapting to the needs of its members. We are doing all of this with your indispensable support and our stakeholders, whose steadfast commitment allows for the interests of our entire network of members to be considered. At a meeting in the spring, members discussed the terrible cell service in our community, and The Chamber shared a survey and gathered information to engage in further talks with service providers to help resolve this issue.

Without a doubt, my years working with North Perth business leaders, have been rewarding—with many teaching moments! This annual report provides the perfect opportunity for the Chamber to get closer to its members and stakeholders, to share with them it's achievements and experiences from the past year. It also provides the Chamber board with the opportunity to take stock and take time to reflect on our successes.

I have always felt privileged to work with the directors, and members successfully to strengthen and further develop the operations of the Chamber to which its members can be proud.

I would like to take this opportunity to invite you all to please drop into the office at anytime. I'd love to chat with you and hear your ideas, suggestions, concerns and comments. We have a great community, let's all work together to support each other in the upcoming year.

On the next page—I wanted to provide more information regarding our membership.

Respectfully Submitted.

Sharon D'Arcey, General Manager

YEAR END REPORT—

BY GENERAL MANAGER, SHARON D'ARCEY

Membership

We've observed transitions in business membership over the past few years, consistently seeing over 20 new members each year—but also members choosing to make transitions by not renewing, closing or selling.

We had 22 new members in this fiscal year, with 17 not renewing = keeping our membership to just over 200 members. Our Partnership Membership package allows members to upgrade into our signature events and programs.

The PARTNERSHIP PROGRAM 2022-23

SILVER: LISTOWEL TECHNOLOGIES INC | MUNICIPALITY OF NORTH PERTH | LISTOWEL VISION CARE

BRONZE: ERIE MEATS | LIBRO CREDIT UNION | WARD & UPTIGROVE | SHOPPERS DRUG MART

TRILLIUM MUTUAL INS. CO. | KEIL-DADSON INSURANCE BROKERS (changed to JOSSLIN INSURANCE)
and TD (commercial)

2022 -2023 NEW MEMBERS -

Spice India	YOLO	Painting with Megan
81 Petals	Hom Restaurant	Love Mess Kreations
Crafted Co	Fresh Start Bakery	Set 7
TJ's Taxi	Listowel Curling Club	North Perth Storage
Toykio Wraps	Kendra Hinton Yoga	CL Cleaning
Swatch Pro Painting	North Perth Turf	Matthew Rae MPP
Travelling Hair Salon	Woodstock Driver Seat	McDonalds Restaurant

SPECIAL MENTIONS - 2022-2023 MEMBERSHIP SPECIAL ANNIVERSARIES

5 years

King Ki
Long Haul Trailer Sales
Spectrum Graphics & Apparel

10 years

Talent Upfront
New Orleans Pizza

15 Years

Crabby Joes
EFS Plastics
Innovative Design & Print
Veky's

20 Years

Barfoot Brothers Maintenance
GM BluePlan
Libro Credit Union
Perth Community Futures Development
Quality Computing Works

25 Years

Hoyles & Roswell Chartered Accountants

30 Years

Gray Ridge Eggs Inc

35 Years

Speedy Glass
Cross Heating and Air Conditioning

45 Years

Midwestern Equipment
Salvation Army Thrift Shop
TD Canada Trust
Tarbush Dickey Giller & Associates LLP

55 Years

Bakelaar Jewellers
Newry Coach Lines

65 Years

Moore Hemsworth (Hemsworth 1957)

70 Years

Listowel Ford
Spinrite Inc



CHAMBER PROGRAMS

Programs

The Chamber is constantly looking at ways to improve the services we provide to our membership and build upon our current offerings that are exclusive to Chamber Members.

The Chambers of Commerce Group Insurance Plan has been protecting Canadian firms for over 40 years. More than 30,000 small to midsize businesses choose the Chambers Plan to protect their employees with comprehensive group benefits, including Health and Dental insurance, making it Canada's #1 employee benefits plan for small business. The Chambers Plan is the simple, stable, smart choice for business; combining accessibility, flexibility and the stability of pooled benefits. Firms choose the Chambers Plan year after year because it offers unsurpassed value and customer service. | Contact Joe Carter, 519-357-6155 or Joe.Carter@sunlife.com



A Chamber Member and their employees can SAVE on Home & Auto Insurance. You may qualify for an additional discount of up to 15% on auto insurance and 10% on property.

Call today for a quote: 1-888-567-7546 Contact Chris Town, christ@josslin.com

Shop Local Dollars

Keeping our local economy strong happens when we keep our dollars in our own community. By purchasing these dollars to give as gifts, demonstrates your Love for Local, supporting our small businesses and keeping your hard earned dollars in the same place that you live, work and play.



New Residents Welcome Packages

The North Perth Chamber of Commerce wants to welcome and engage new residents in discovering what Listowel has to offer.



Outdoor Digital Sign

Chamber members can share their business name or event on an outdoor digital sign.



Travel with the Chamber

Working with Blowes & Stewart Travel, we offer an opportunity to our community members to enjoy escorted vacations to a different place every year.

2024—Newfoundland | 2025 Belguim, Northern France

2026—Ireland, including Listowel



SIGNATURE EVENTS

Business Excellence Celebration

A spectacular celebration for the business & service community to celebrate business excellence is held annually in October.



We host an evening together in honour to recognize the excellence of our businesses and entrepreneurs in North Perth. While promoting local business, the prestigious awards reflect the contribution made by businesses towards our economic growth.

Christmas Parade

The North Perth Chamber of Commerce is pleased to host a special event to celebrate Santa Claus coming to Listowel for a visit with children — always the **last Saturday in November**. We will welcome Santa with our decorated stores, streets and homes that get us into the festive mood.



Network with the Mayor

A networking event with the Mayor and Municipal contacts, is held in the spring. A great opportunity to get a report from The Mayor regarding the progression of growth within the municipality.

All of our partners are recognized at this annual event.



Home and Lifestyle Show

This annual event attracts over 1000 people to the Steve Kerr Arena Complex and is an excellent opportunity to highlight your business to the public. This event is usually held in May, transforming the arena into beautiful show space where there is something for everyone!



Golf Tournament

Receive Maximum Exposure at this annual Sold-Out event.

With 18-24 Teams sharing an afternoon of networking and relaxing with friends — be sure to associate your business with this enjoyable business-related event



Business After Hours

Members can meet monthly, to connect and share concerns or solutions to their everyday issues.

Different locations monthly — Meet and Mingle!



Current Board of Directors

BOARD EXECUTIVES

PRESIDENT

Virginia Dunbar, since 2013
Libro Credit Union, Virginia.Dunbar@Libro.ca
Office 519-291-6189 cell: 519-998-8471

Vice President:

Cathy Vesnaver since Sept2020
Royal Bank caterina.vesnaver@rbc.com
office 519-291-1363

SECRETARY -

Tiffany Freer since Mar2023
SwatchProPainters@gmail.com

STAFF:

Sharon DArcey.....cell 519-291-7531
sdarcey@npchamber.com
sharon.darcey@gmail.com

Office Assistance

Jamie Weishar, shoplistowel@gmail.com

CHAMBER BENEFITS REPRESENTATIVE

Joe Carter since fall 2013
ph: 519-396-2220 | cell: 519-357-6155
email: Joe.Carter@sunlife.com

DIRECTORS

Jackie Jardine since Mar2023
Midwestern Newspapers | Listowel Banner
office_sales@midwesternnewspapers.com

Deborah Bigam-McNaughton since Dec2022
Divine Wellness Spa—
DivineSpaListowel@gmail.com

Ryan Bagnell since Jan 2024
Monteith Ritsma Phillips,
bagnell@listowellawyers.com

Jonah Duarte since Feb 2024
Exclusive Music Academy
xclusivemusicacademy@gmail.com

Christa Royce since Feb 2024
Trillium Mutual Insurance
croyce@trilliummutual.com

Jessica McLean since Feb 2024
Municipality of North Perth,
jmclean@northperth.ca

Justin Dias since Feb 2024
Perth County Ec Dev & Tourism
jdias@perthcounty.ca